

All citizens of the District have the right to question the policies and procedures of the District and the schools. The Board also recognizes the duty of the District to consider, objectively and responsibly, grievances which citizens may advance respecting the District's practices, services and/or decisions.

To facilitate response to either questions or grievances, the Board directs that the Superintendent establish procedures in accordance with the following standards:

1. Opportunity shall be afforded for resolution of issues as close to organizational point of origin as possible.
2. Provision shall be made for appeal to successively higher organizational levels and, if ultimately necessary, to the Board itself.
3. In instances of appeal, provision shall be made for a written record to be provided the higher organizational level, said record to detail the issue and the efforts previously made to resolve same.
4. Provision shall be made to assure that individual rights shall not be violated by inappropriate public discussion of complaints concerning an individual or group.
5. Grievances presented directly to Board members will be referred to the Superintendent in accordance with this policy.
6. Grievance and dispute resolution procedures to apply in instances involving students with recognized handicapping conditions shall be as specifically provided in the assurances and procedures referenced in Policy 6120 provided, however, that any grievance not eligible for processing under those assurances may be considered under the provisions of this policy.

Adopted: November 18, 1985

Amended: January 19, 2010

North Thurston Public Schools  
Board of Directors